

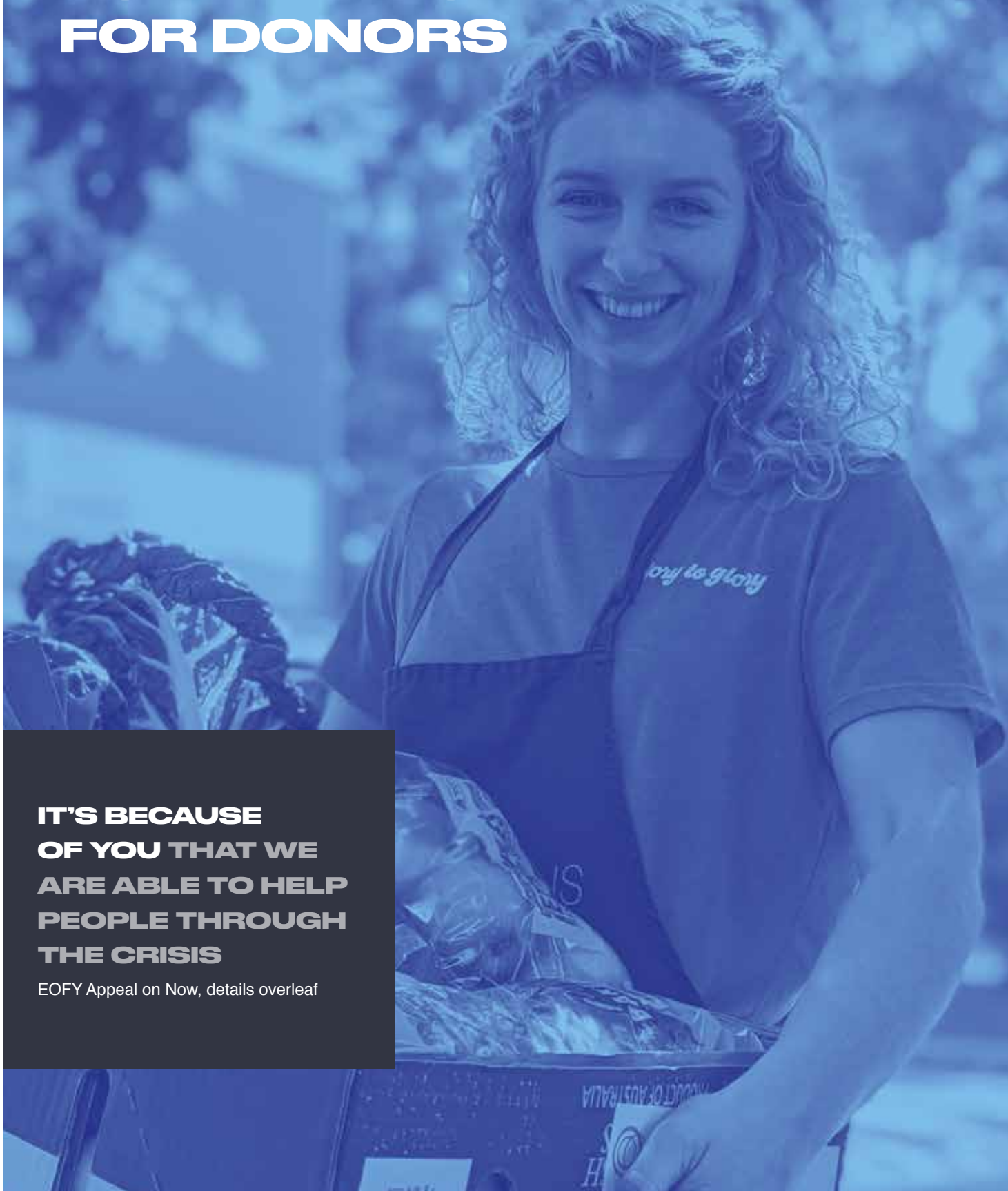


PEOPLE  
FY APPEAL

# EOFYA REPORT FOR DONORS

**IT'S BECAUSE  
OF YOU THAT WE  
ARE ABLE TO HELP  
PEOPLE THROUGH  
THE CRISIS**

EOFY Appeal on Now, details overleaf



# SNAPSHOT OF THE LAST 12 MONTHS AT NEXUS CARE

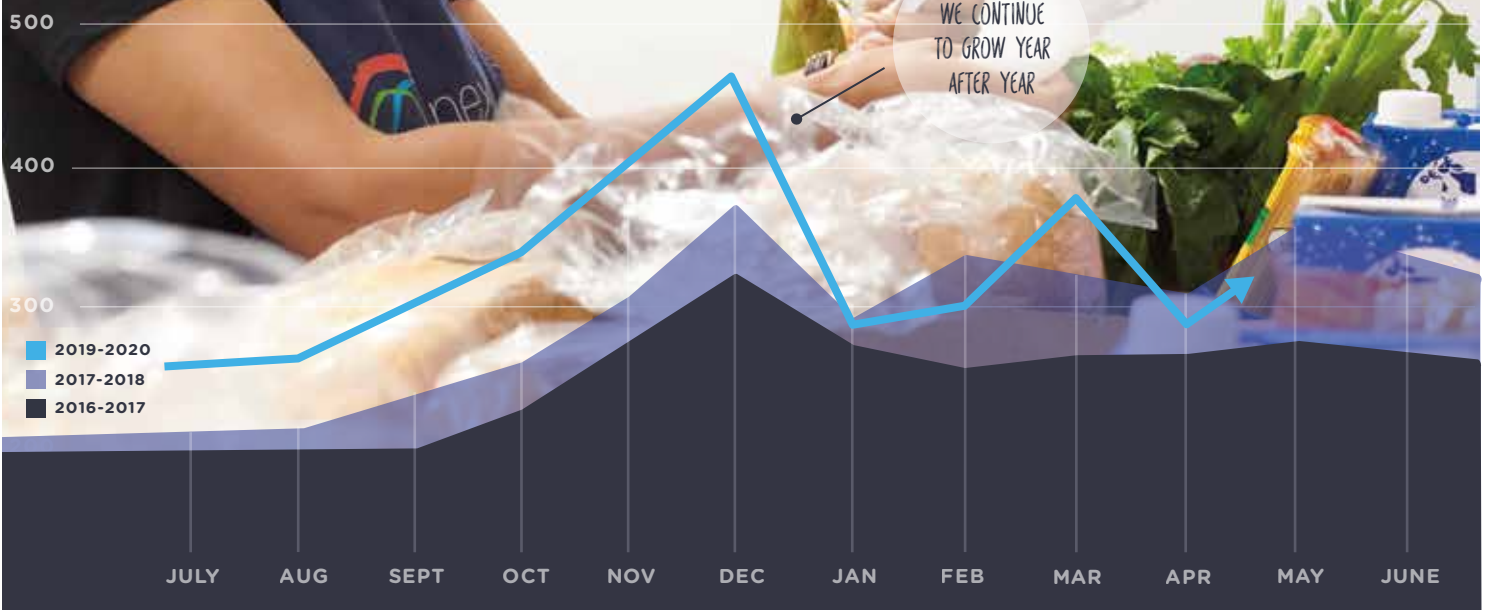
## FOOD PARCELS

Our flagship program, the Fresh Start Food Program continues to grow and has fed 1,573 local households in the last year.

**46%**  
**FIRST TIME**  
clients to Nexus Care

**3,520**  
**PARCELS**  
**GIVEN OUT**  
↑ 14.26% increase  
on last year

**49**  
**TONNES**  
**OF FOOD**



## LOCAL SCHOOL BREKKY CLUBS

BECAUSE 1 IN 4 AUSSIE KIDS HAVE NO ACCESS TO BREAKFAST

Our Brekky Club teams are committed to five local schools and collectively spend 43.5 hours each week delivering this program to an estimated 450 students.

Each facilitator and their volunteer team work hard provide a nutritious breakfast and foster a sense of belonging amongst students. Currently our Brekky Clubs are cancelled but as students begin returning to schools we look forward to recommencing the program when it's deemed safe.

## EMERGENCY FINANCIAL RELIEF

Our Emergency Financial Relief program has grown by 15.23% assistance to eligible Brisbane households. This program is 95% funded by the Department of Social Services.

Over the past 12 months, we have been able to help 201 households with essential bills and referral to other key supports.

# ONE OF THE ONLY BRISBANE CHARITIES TO REMAIN COMPLETELY OPEN THROUGHOUT COVID-19

At Nexus Care we quickly saw an immediate rise in panic for homes needing food and the vulnerable unable to access the basics. Our School Brekky Clubs were halted, we needed to ask the majority of our volunteers to stay home and our staff worked overtime to navigate maintaining quality food parcels. As extra Government funding kicked in April, we saw a different cohort arrive at our door needing help with food or finances, many who have never needed help before.

## BECAUSE OF YOU WE COULD HELP

As an essential service and because of our committed donors, we stayed open and have been able to help over 692 households since the COVID-19 lockdown began.

We began phoning all our vulnerable clients over 70 years old on our database to offer help, special deliveries and assistance in navigating the support services available. 53 home deliveries have been made and counting.

We adapted our Emergency Financial Assistance to take phone bookings and have contributed over 14k in essential bills to support eligible households in immense hardship.

In recent weeks, we have seen an increase in people in the gaps with desperate need for food. Refugees, people on bridging visas and international students who are unable to access any income are approaching us for help. We've developed ways to communicate with them (English isn't their first language) and temporarily adapt our programs to help identified families in need for weekly support, within the next quarter.

**4.43  
TONNE**  
fresh fruit & vege  
given to Brisbane  
households

**242  
FAMILIES  
FIRST TIME  
NEEDING  
HELP**

**161  
SUBURBS  
REACHED**

**105  
HOURS**  
to find grocery  
substitution for our  
food parcels.

*Statistics representative of March - May 2020*

## LOOKING FORWARD

IT IS OUR MISSION TO HELP PEOPLE FIND THEIR FRESH START

and to freely receive hope and dignity in the midst of great hardship.

In the next 12 months we are planning to

- continue supporting the vulnerable not only throughout COVID-19 isolation restrictions, but on the other side of extra government assistance and longer term societal impacts
- increase the quality of the service that we deliver
- explore sound and genuinely helpful ways to offer further holistic care and support for people in need within the successful programs already running
- look at our projected help capacity and explore viable options for office expansion

Your generosity helps us step toward this vision in 2020-2021.





# THIS IS OUR WHY

## I WAS DESPERATE NEED AND YOU SO GRACIOUSLY HELPED ME

"I want to express my heartfelt thanks of appreciation in your generous and very welcomed food care package. I was in desperate need and you and your team graciously helped me so incredibly much.

I had not eaten for three days and only had one banana left. I cannot at times leave the house due to severe mental health challenges. And my social worker is on holiday/sick leave. I was unable to leave, so I reached out to you... you delivered the most beautiful box of bright coloured fruit and vegetables and bread. I couldn't remember the last time I have had such a beautiful and perfect selection of food.

Thank you all for making me happy. I am able to have three meals in one day again."

Sarah, new client in March 2020



"I was at rock bottom and I had no food,  
**NO-ONE KNEW I HAD NOTHING**  
From the moment I walked through your door, I could feel the love. I wasn't just a number."

Mary, May 2020

## "SOME STUDENTS DESCRIBE A SENSE OF RELIEF

when they walk into school and see the Brekky Clubs sign. I see a change in attendance with kids attending school earlier plus getting to class in a better frame of mind"

Anna, School Chaplain  
Everton Park State High



## OUR MAJOR APPEAL IS ALL ABOUT THE PEOPLE

Donate at [www.nexuscare.com.au](http://www.nexuscare.com.au)



### Make a Difference, all year round.

Would you consider investing further in Nexus Care through a recurring donation?

\$30 dollars each month means that Nexus Care will strengthen; funds become dependable and leadership can take sound and strategic steps toward growing our capacity to help more Brisbane households.

Create a recurring plan easily & securely at [www.nexuscare.com.au](http://www.nexuscare.com.au)



100% of your donation goes to the public benevolent institution Nexus Care Inc (a Deductible Gift Recipient with the ABN 68 621 211 486). Every donation over \$2 is tax-deductible.